



# Integrated Provider Finder

## Quick and Easy Ways to Find Providers and Treatment Costs



Integrated Provider Finder from Blue Cross and Blue Shield of Illinois (BCBSIL), is an innovative way to help you estimate health care costs and select providers with independent, third-party quality ratings and meaningful patient reviews.

You can use the Integrated Provider Finder tool to:

- Find a network primary care physician, specialist or hospital.
- Filter search results by doctor, specialty, ZIP code, language and gender – even get directions from Google Maps™.
- Make an appointment to consult with a provider in select geographic areas.
- Determine if a Blue Distinction Center for Specialty Care® is an option for treatment.
- View patient feedback or add your review for a provider.
- View quality, certifications and recognitions for doctors.
- Estimate the cost of a provider's procedures, treatments and tests.

It's easy, immediate, secure – and available at [bcbsil.com](http://bcbsil.com).

Integrated Provider Finder shares information that puts you in charge.

- Do you want to know more about the providers who take care of you or your family?
- Do you need to know the estimated cost of a medical service?
- How do you choose where to go for medical services?

# Integrated Provider Finder helps you make important health care decisions

Screen shots are for illustrative purpose only.

The screenshots show the following features:

- Home Page:** Navigation tabs for Home, Insurance Basics, Coverage Options, Health and Wellness, and Already a Member? with a Log In button.
- Review Knee Replacement Details:** A detailed cost breakdown for a knee replacement procedure. Total estimate is \$22,691. The user's likely payments are \$7,390. A map shows the location of the provider.
- Review Inpatient Treatment Estimates:** A search for hip replacement procedures. It lists three providers: Lewis & Clark Memorial Hospital, Michael Hospital, and Rush Oak Park Hospital, with their respective distances and cost estimates.
- Review Office Visit Estimates:** A table showing cost estimates for different types of office visits (Short, Moderate, Long) and a summary of the deductible remaining (\$5,000.00).

## It's easy to get started with the Integrated Provider Finder by registering for Blue Access for Members<sup>SM</sup> (BAM):

1. Go to [bcbsil.com](http://bcbsil.com).
2. Click the **Log In** tab, and then click the **Register Now** link.
3. Use the information on your BCBSIL ID card to complete the registration process.
4. Once you are registered, log in to BAM. The Integrated Provider Finder tool is located under the Doctors & Hospitals tab.



### Get assistance while you're away from home.

Go to [bcbsil.com](http://bcbsil.com) and register or log in to BAM. You can stay connected to your claims activity, ID card information, coverage information, prescription reminders, and health tips via text messages.

You can also call a BCBSIL Customer Service Advocate at the toll-free telephone number on the back of your member ID card for help in locating a provider.